How to confirm your ID/How to reset your password

smartphone/tablet

*If you know the current password and operate while logged in

- 1 Tap "Personal Settings"
- 2 Your ID will be displayed. Tap "password reset".
- 3 Enter your email address and tap "Done"
- (4 digit number) which was sent to your email address
- 4) Enter the verification code 5 Enter the current password and new password (twice) and tap "Done"
 - *8 to 32 characters including all single-byte lowercase letters, numbers, and Special characters and symbols.

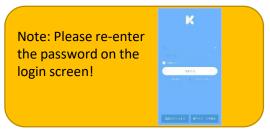












How to confirm your ID

*If you do not know your current ID and operate from the login screen



- ① on the login screen Tap "Find ID"
- ② Enter the registrant name and the email address used when registering and tap "Send verification number"
- ③ Enter the authentication ④The created ID list will be code (4 digits) and tap "Next" displayed.









Password reset method

*If you do not know your current password and operate from the login screen

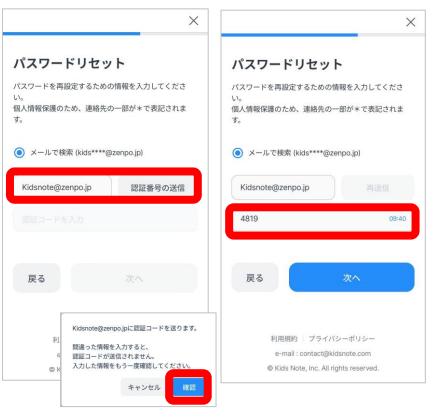


- ① Tap "Password reset"
- ② Enter your ID and tap "Next"
- ③ Enter your email address and tap "Send Verification Number"
- 4 Enter the authentication 5 Enter code (4 digits) sent to your new parental address and tap "Next" Next"
 - ⑤ Enter the current password and new password (twice) and tap ""Next"

*8 to 32 characters including all single-byte lowercase letters, numbers, and symbols









How to confirm your ID/How to reset your password



① Click your name on the top ② Click "Log out" right of the main screen to display your ID.



③Click "Password Reset"



⑤ Enter email addresses and click "Send Verification Number".

Enter the verification code (4digit number) which was sent to your email address and click "Next".

4 Enter your ID and click Next.



How to confirm your ID/How to reset your password



6 Enter a new password and click Next. *8 to 32 characters including all single-byte lowercase letters, numbers, and Special characters and symbols .



Return to the login screen.Please log in with your new password.



